



## Ethical Challenges and Moral Distress Among ICU Nurses During the COVID-19 Pandemic: Contributing Factors, Consequences, and Coping Strategies

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### Abstract

**Background:** The COVID-19 pandemic has significantly heightened the prevalence of moral distress among intensive care unit (ICU) nurses. Moral distress occurs when nurses face ethical conflicts but are unable to act in alignment with their professional or personal values due to external constraints. These situations, such as resource scarcity, ethical dilemmas, and emotional fatigue, have deeply impacted nurses' psychological health, professional performance, and the quality of patient care. Despite its widespread occurrence, there is limited research on the specific drivers, consequences, and mitigation strategies for moral distress in pandemic ICU settings.

**Aim:** This paper aims to examine the experiences of ICU nurses with moral distress during the COVID-19 pandemic, focusing on contributing factors, the broader impacts on healthcare delivery, and the effectiveness of coping mechanisms and institutional responses.

**Methods:** A mixed-methods design was used to analyze moral distress, synthesizing data from qualitative interviews, large-scale surveys, and peer-reviewed literature. Data were extracted from nursing-focused journals and healthcare databases, with thematic coding employed to identify recurring patterns across sources.

**Results:** Ethical challenges, such as end-of-life decisions, resource rationing, and care prioritization, were identified as primary contributors to moral distress. Systemic issues, including staff shortages, lack of institutional support, and prolonged emotional strain, compounded its severity. Nurses employed coping

strategies such as mindfulness, peer support, and team-based decision-making, but their efficacy was often limited by systemic barriers. Findings underscore the importance of organizational support and policy reforms in mitigating moral distress.

**Conclusion:** Moral distress among ICU nurses is a pervasive issue requiring urgent, multi-level interventions. Addressing moral distress through targeted support and systemic change is essential for ensuring nurse well-being, healthcare sustainability, and quality patient outcomes.

**Keywords:** Moral distress, ICU nursing, COVID-19 pandemic, ethical dilemmas, nursing interventions, systemic support.

**Received:** 13 October 2024    **Revised:** 28 November 2024    **Accepted:** 06 December 2024

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## Introduction

Moral distress, a concept first introduced in the context of healthcare ethics, refers to the psychological discomfort experienced when professionals are constrained from acting in alignment with their ethical values due to external factors. In nursing, particularly in intensive care unit (ICU) settings, this phenomenon is pronounced due to the high-stakes decisions nurses face daily, including resource allocation, end-of-life care, and patient prioritization. During the COVID-19 pandemic, the prevalence and intensity of moral distress among ICU nurses surged, driven by unprecedented ethical dilemmas, resource shortages, and emotional exhaustion. This paper seeks to examine the multifaceted nature of moral distress, its impact on nursing practice and patient care, and strategies to mitigate its effects in pandemic contexts.

The significance of addressing moral distress lies in its profound implications for both individual nurses and the healthcare system. Theoretical frameworks such as Jameton's conceptualization of moral distress and the 4As Model (Ask, Affirm, Assess, Act) provide a foundation for understanding this phenomenon. Jameton's framework highlights the interplay between moral constraints and ethical obligations, while the 4As Model offers a pragmatic approach to addressing distress in clinical settings [1]. Additionally, moral resilience theory emphasizes fostering adaptability in the face of ethical adversity, positioning it as a critical aspect of healthcare sustainability [2]. Understanding these frameworks is essential for developing targeted interventions to mitigate the adverse effects of moral distress on healthcare delivery.

Recent developments underscore the urgency of addressing moral distress among nurses. The COVID-19 pandemic revealed systemic vulnerabilities, including the lack of adequate mental health support for frontline workers and insufficient ethical consultation resources [3, 4]. Studies indicate that moral distress contributes to nurse burnout, increased turnover rates, and diminished quality of care [5, 6]. Furthermore, the proliferation of telemedicine has introduced new ethical challenges, including disparities in access to care and technological inequities, which exacerbate moral distress in nursing [7, 8]. These findings underscore the need for comprehensive strategies to mitigate moral distress through organizational reforms, education, and systemic policy interventions.

This paper is structured into several key sections to comprehensively examine moral distress among ICU nurses during the pandemic. The first section delves into the theoretical frameworks and definitions, establishing the foundational understanding of the topic. The second section explores the contributing factors, including systemic and individual-level challenges. The third section discusses the consequences of moral distress, focusing on psychological, professional, and systemic impacts. In the fourth section, various coping strategies and interventions, ranging from individual resilience-building to organizational support mechanisms, are analyzed. The fifth section evaluates the role of leadership and institutional policies in addressing moral distress, followed by a discussion of broader policy implications and future directions.

Finally, the paper synthesizes key findings and highlights the importance of sustained efforts to address moral distress in healthcare.

By addressing moral distress in pandemic ICU care, this paper contributes to the growing body of literature aimed at improving nurse well-being, enhancing patient care, and fostering resilience within healthcare systems. It highlights the need for continued research and systemic reform to mitigate the effects of moral distress on frontline healthcare providers, particularly in crisis contexts.

## Theoretical Framework and Background

### Defining Moral Distress in Nursing



Figure 1 Defining Moral Distress in Nursing

Moral distress, a term first conceptualized in the late 20th century, refers to the psychological discomfort experienced when individuals are constrained from acting in accordance with their ethical values due to external factors. In nursing, moral distress arises when nurses encounter situations where they are unable to provide care that aligns with their professional or personal ethical standards due to systemic barriers, policy constraints, or lack of resources [9]. This phenomenon is characterized by three key components: ethical conflicts, external constraints, and internal dissonance. Ethical conflicts occur when nurses face situations where their moral obligations to patients are incompatible with institutional rules or policies. External constraints, such as inadequate staffing, lack of organizational support, or restrictive protocols, exacerbate these conflicts. Internal dissonance results from the emotional and psychological toll of feeling powerless to act on one's ethical convictions [10].

It is essential to differentiate moral distress from related concepts like burnout and compassion fatigue. While burnout encompasses emotional exhaustion and detachment resulting from chronic workplace stress, moral distress specifically stems from ethical and moral conflicts [11]. Similarly, compassion fatigue, often described as the cost of caring, refers to the emotional depletion experienced by those providing empathetic care, but it does not necessarily involve ethical conflict [12]. Understanding these distinctions is critical for addressing moral distress through targeted interventions.

### Pandemic Context

The COVID-19 pandemic introduced unique stressors that amplified the prevalence and intensity of moral distress among nurses, particularly in intensive care unit (ICU) settings. The rapid spread of the virus overwhelmed healthcare systems worldwide, creating unprecedented challenges such as resource scarcity, care prioritization, and ethical dilemmas in patient management [13]. Nurses in ICUs were frequently forced to make difficult decisions regarding the allocation of life-saving treatments, often with limited guidance or support. These situations not only heightened ethical conflicts but also intensified feelings of helplessness and guilt [14].

The frequency and severity of moral dilemmas during the pandemic were further exacerbated by prolonged work hours, emotional exhaustion, and the constant threat of exposure to the virus. Nurses reported significant psychological strain due to witnessing patient suffering and death at an unparalleled scale, often without adequate mental health resources or institutional support [15]. Moreover, the pandemic exposed systemic vulnerabilities, such as insufficient ethical consultation frameworks and inadequate preparation for large-scale crises, which further contributed to moral distress in nursing [16].

### **Theoretical Models**

Addressing moral distress requires a robust theoretical understanding, and several models have been developed to conceptualize and manage this phenomenon. One widely recognized model is the 4As Model, which provides a structured approach for mitigating moral distress through four key steps: Ask, Affirm, Assess, and Act. This model encourages nurses to identify situations causing moral distress (Ask), affirm their ethical concerns (Affirm), assess the sources and severity of the distress (Assess), and take action to address the underlying issues (Act) [17]. The 4As Model empowers nurses to engage proactively with their ethical challenges, fostering moral resilience and enabling them to navigate complex clinical situations more effectively [18].

Ethical frameworks and nursing codes of practice also play a vital role in addressing moral distress. The International Council of Nurses (ICN) Code of Ethics for Nurses emphasizes the importance of ethical decision-making, professional integrity, and advocacy for patient well-being [19]. Similarly, the American Nurses Association (ANA) Code of Ethics provides guidance on balancing professional responsibilities with ethical obligations, highlighting the need for systemic support to address moral dilemmas [20]. These frameworks serve as critical tools for nurses and healthcare organizations to mitigate moral distress and uphold ethical standards in practice.

In summary, moral distress is a complex and multifaceted phenomenon that has profound implications for nursing practice and healthcare systems. The COVID-19 pandemic has underscored the urgency of addressing moral distress through targeted interventions informed by theoretical models and ethical frameworks. By fostering a deeper understanding of moral distress and its contributing factors, healthcare organizations can implement strategies to support nurses in navigating ethical challenges and maintaining their professional integrity.

### **Contributing Factors to Moral Distress**

Moral distress among nurses arises from a confluence of factors, including ethical dilemmas, workplace challenges, emotional and psychological stressors, and systemic issues. Understanding these contributors is essential for developing interventions that alleviate the burden of moral distress in healthcare settings, particularly during crises such as the COVID-19 pandemic.

### **Ethical Dilemmas**

One of the most significant contributors to moral distress in nursing is the ethical dilemmas nurses encounter in their daily practice. During the COVID-19 pandemic, these dilemmas became especially pronounced as healthcare systems were strained by resource scarcity. Nurses often faced conflicts in care prioritization, where they were required to make difficult decisions about which patients would receive life-saving treatments, such as ventilators or ICU beds. These decisions, frequently made under duress, created significant ethical tension and emotional distress [21].

End-of-life decision-making presented another major source of moral distress. Many nurses reported feeling conflicted about withholding or withdrawing life-sustaining treatments due to resource limitations or institutional policies, which often clashed with their professional ethics and personal values. These challenges were exacerbated by the inability of families to be present during patients' final moments due to infection control measures, further complicating nurses' roles as both caregivers and emotional surrogates for families [22, 23].

### **Workplace Environment**

The workplace environment plays a critical role in shaping the experiences of moral distress among nurses. A lack of sufficient support from healthcare administration during pandemic surges contributed significantly to the distress nurses faced. Inadequate communication, limited access to mental health resources, and insufficient acknowledgment of nurses' emotional and ethical burdens were cited as key issues [24]. Moreover, systemic inefficiencies, such as delayed access to personal protective equipment (PPE), heightened nurses' feelings of vulnerability and ethical frustration [25].

Overwork and chronic understaffing, long-standing issues in healthcare, were exacerbated during the pandemic. Nurses frequently reported being assigned excessive patient loads, reducing their ability to provide quality care and amplifying their feelings of professional inadequacy [26]. The constant pressure to perform under such conditions led to physical and emotional exhaustion, compounding the moral distress experienced by many nurses [27, 28].

### **Emotional and Psychological Stressors**

The emotional and psychological toll of nursing during crises cannot be overstated. Witnessing the suffering and death of patients on a daily basis was one of the most commonly reported sources of moral distress during the COVID-19 pandemic. Nurses often found themselves providing care in situations where positive outcomes were unlikely, fostering feelings of helplessness and despair [29].

These experiences were further intensified by the prolonged nature of the pandemic, which eroded nurses' emotional resilience over time. Many reported experiencing guilt for not being able to save patients or for perceived failures to provide optimal care due to systemic constraints. This guilt, combined with a sense of isolation stemming from limited opportunities to debrief or share experiences with peers, heightened the psychological burden of moral distress [30, 31].

### **Systemic Issues**

Systemic factors, including policy constraints and inadequate institutional resources, were also significant contributors to moral distress among nurses. Policies that prioritized operational efficiency over patient care frequently conflicted with nurses' professional values, creating ethical dissonance. For instance, guidelines on resource allocation often lacked flexibility or sufficient ethical consultation, leaving nurses to navigate these dilemmas without adequate support [32].

Additionally, insufficient training for crisis decision-making exacerbated the challenges faced by nurses. While many nurses are trained in clinical care, few receive formal education on managing ethical dilemmas or navigating large-scale crises like pandemics. This gap in training left many nurses feeling unprepared to handle the ethical and emotional challenges of their roles, intensifying their experiences of moral distress [33, 34].

### **Impact of Moral Distress**

Moral distress in nursing, particularly during crises such as the COVID-19 pandemic, has profound and far-reaching impacts. These effects are evident at individual, patient care, and systemic levels. Understanding the consequences of moral distress is critical for developing strategies to mitigate its impact on healthcare delivery and professional well-being.

## **On Nurses**

The psychological impact of moral distress on nurses is significant and multifaceted. Prolonged exposure to ethical conflicts and constrained decision-making contributes to heightened levels of anxiety, depression, and post-traumatic stress disorder (PTSD) [35]. Nurses often report intrusive thoughts, emotional numbness, and feelings of guilt associated with perceived failures to meet their ethical standards. These psychological burdens are compounded by a lack of institutional support, leading to a diminished sense of professional efficacy and personal well-being [36].

In addition to psychological effects, moral distress has serious professional consequences. Persistent ethical dilemmas and emotional exhaustion result in job dissatisfaction, decreased morale, and a loss of professional identity [37]. Research has shown that moral distress is a key driver of increased turnover rates among nurses, particularly in high-stress environments such as intensive care units (ICUs) [38]. This turnover not only disrupts team cohesion but also exacerbates staffing shortages, creating a cyclical effect that intensifies the stress experienced by remaining staff [39].

## **On Patient Care**

The impact of moral distress extends to the quality of patient care. Emotional exhaustion among nurses, a common outcome of moral distress, undermines their ability to deliver high-quality, compassionate care. Studies have documented correlations between nurse burnout and reduced attentiveness, impaired decision-making, and a decline in patient safety outcomes [40]. For example, emotionally fatigued nurses are more likely to make errors in medication administration or delay critical interventions, jeopardizing patient outcomes [41].

Moral distress also strains patient-nurse relationships. Nurses experiencing moral distress may struggle to establish the empathetic connections that are fundamental to patient-centered care. Patients and families often sense this emotional withdrawal, which can erode trust and satisfaction with care [42]. The loss of these relationships not only impacts patients' experiences but also contributes to nurses' feelings of professional inadequacy, perpetuating the cycle of moral distress [43].

## **On Healthcare Systems**

At the systemic level, the financial and operational costs of moral distress are substantial. High rates of nurse turnover, driven in part by moral distress, impose significant financial burdens on healthcare organizations. The cost of recruiting, onboarding, and training replacement staff is substantial, often exceeding the resources allocated to preventive strategies such as mental health support or ethical consultation programs [44]. Additionally, chronic understaffing caused by high turnover rates reduces organizational efficiency and increases the workload for remaining staff, amplifying the risk of moral distress and burnout [45].

The long-term reputational and functional impacts of moral distress on healthcare systems are equally concerning. Institutions with high turnover rates and poor support for staff well-being may struggle to attract and retain skilled professionals, leading to a decline in overall care quality. Public perceptions of these institutions may suffer, further impacting patient volume and financial stability [46]. Over time, these systemic challenges can erode the foundational resilience of healthcare organizations, reducing their capacity to respond effectively to future crises [47].

## **Coping Strategies and Resilience**

The management of moral distress in nursing requires a multi-faceted approach that integrates individual, team-based, and organizational strategies. These interventions aim to reduce the psychological and professional burden of moral distress while fostering resilience and improving the overall quality of care.

## **Individual-Level Coping Mechanisms**

Nurses employ various individual-level coping mechanisms to mitigate the impact of moral distress. Mindfulness and stress-reduction techniques have gained prominence as effective strategies for managing the emotional toll of ethical conflicts. Mindfulness practices, such as meditation, deep breathing exercises, and yoga, have been shown to reduce anxiety and enhance emotional regulation in healthcare professionals, enabling them to navigate challenging situations with greater clarity [48]. Research indicates that regular engagement in mindfulness activities can improve psychological resilience and decrease the likelihood of burnout among nurses [49].

Peer support and counseling are also critical components of individual coping. Nurses benefit significantly from sharing their experiences and emotions with colleagues who understand the unique challenges of their roles. Structured peer support programs, which include facilitated group discussions and one-on-one mentoring, provide a safe space for nurses to process their feelings and gain insights into effective coping strategies [50]. Access to professional counseling services further enhances nurses' ability to manage moral distress by addressing underlying emotional and psychological challenges [51].

### **Team-Based Interventions**

Team-based interventions play a pivotal role in alleviating moral distress by fostering a collaborative and supportive work environment. Collaborative decision-making is particularly important in high-stress settings such as intensive care units (ICUs), where nurses often face complex ethical dilemmas. Involving nurses in discussions about care priorities and ethical considerations ensures that their perspectives are valued and helps reduce feelings of powerlessness [52]. Studies have shown that interdisciplinary collaboration improves both team cohesion and the quality of patient care [53].

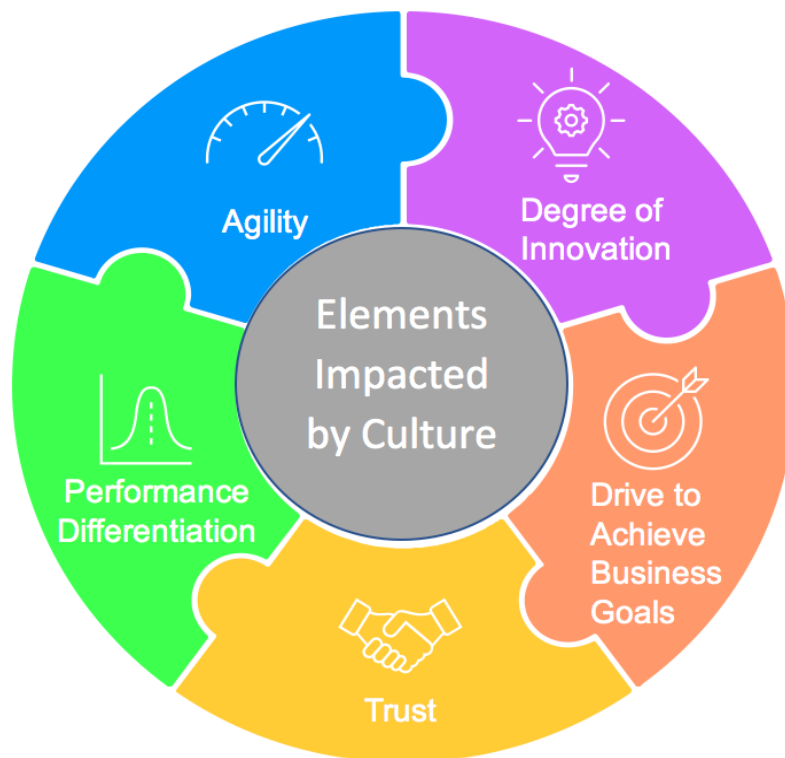
Open communication within nursing teams is another essential intervention. Encouraging regular, honest dialogue about ethical challenges and moral distress allows team members to share their concerns and support one another. Team huddles, debriefings, and reflective practice sessions provide structured opportunities for nurses to discuss difficult cases, identify solutions, and reinforce shared values [54]. Such practices not only alleviate moral distress but also strengthen team morale and trust [55].

### **Organizational Support**

At the organizational level, the implementation of mental health resources is crucial for addressing the systemic contributors to moral distress. Healthcare institutions must provide accessible, confidential mental health services, including counseling, crisis intervention, and stress management workshops. These resources help nurses address the psychological impacts of moral distress while fostering a culture of well-being [56]. Programs that integrate resilience training into ongoing professional development have also been shown to enhance nurses' ability to cope with ethical challenges [57].

Policies for ethical consultation and moral distress debriefings are essential for creating an organizational framework that supports ethical decision-making. Ethical consultation services provide nurses with guidance and support when navigating complex dilemmas, reducing their sense of isolation and uncertainty [58]. Similarly, regular debriefings focused on moral distress allow nurses to reflect on their experiences, identify systemic issues, and develop strategies for managing future challenges [59]. These initiatives demonstrate institutional commitment to addressing moral distress and promoting ethical resilience among staff [60].

## Role of Leadership and Organizational Culture



**Figure 2 Leadership Styles and their Impact on Organization Culture & Performance**

Leadership and organizational culture are pivotal in shaping the experiences of moral distress among nurses, particularly during crises such as the COVID-19 pandemic. Effective leadership, coupled with a supportive organizational culture, can mitigate the impact of moral distress, foster resilience, and improve overall healthcare outcomes.

### Leadership in Crisis

Nursing leadership plays a critical role during crises by setting the tone for organizational responses and influencing the experiences of frontline workers. During the COVID-19 pandemic, effective nursing leaders demonstrated the importance of transparent and empathetic communication. Transparency in leadership builds trust among nursing staff, particularly in times of uncertainty, by ensuring that nurses are informed about resource allocation, policy changes, and institutional challenges [61]. Empathy, in turn, strengthens the relational bond between leaders and their teams, helping nurses feel valued and supported [62].

Leaders who actively engage with their staff, listen to their concerns, and involve them in decision-making processes foster a sense of agency and reduce feelings of powerlessness, a common driver of moral distress [63]. Studies highlight that leadership styles emphasizing transformational and servant leadership principles are particularly effective in promoting ethical decision-making and emotional resilience among nurses [64]. Transformational leaders inspire their teams by aligning their organizational goals with shared values, while servant leaders prioritize the well-being of their staff, fostering a supportive environment [65].

### Creating a Supportive Culture

Organizational culture significantly impacts how nurses experience and cope with moral distress. Institutions that prioritize staff well-being in their policies are better equipped to address the psychological and professional challenges faced by their workforce. This includes implementing flexible scheduling, providing access to mental health resources, and recognizing the contributions of nurses through regular feedback and incentives [66].



Promoting a culture of ethical resilience is another critical component. Ethical resilience refers to the ability of individuals and organizations to recover from ethical challenges and maintain their integrity under pressure. Organizations can cultivate this resilience by embedding ethical principles into their mission statements, training programs, and decision-making frameworks [67]. Encouraging open discussions about ethical dilemmas, offering regular ethics training, and establishing support structures for moral distress debriefings contribute to building a resilient organizational culture [68].

### **Institutional Investments**

Institutional investments in mental health resources and structured programs for managing moral distress are essential for sustaining nurse well-being. Allocating resources to mental health support, such as onsite counseling services, stress management workshops, and employee assistance programs, provides nurses with the tools to address the emotional and psychological impacts of moral distress [69]. Research demonstrates that nurses who have access to robust mental health resources report lower levels of burnout and greater job satisfaction [70].

Structured programs for managing moral distress, including ethics consultation services and resilience-building workshops, provide nurses with the skills and support necessary to navigate complex ethical situations. Ethics consultations allow nurses to discuss challenging cases with interdisciplinary teams, ensuring that decisions align with ethical principles and reducing the emotional burden on individual staff members [71]. Resilience-building workshops focus on developing coping skills, emotional intelligence, and conflict resolution techniques, enabling nurses to manage stress more effectively [72]. These investments not only mitigate the immediate effects of moral distress but also contribute to long-term organizational stability and staff retention [73].

### **Policy and Systemic Solutions**

Addressing moral distress among nurses, particularly during large-scale crises such as the COVID-19 pandemic, necessitates comprehensive policy reforms, systemic interventions, and sustained research efforts. These strategies must be designed to create an ethical, resilient, and supportive healthcare environment that reduces the prevalence of moral distress and enhances nurses' ability to deliver quality care.

#### **Policy Reforms**

Policy reforms are essential for addressing the systemic roots of moral distress in healthcare. One critical area of reform is the advocacy for clear ethical guidelines during pandemics. These guidelines should outline principles for resource allocation, care prioritization, and ethical decision-making to reduce the ethical ambiguity faced by nurses in crisis situations [74]. By providing a framework for action, these guidelines can empower healthcare professionals to navigate complex moral dilemmas with greater confidence and consistency [75].

Another key reform involves establishing protocols for resource allocation and triage. During the COVID-19 pandemic, the absence of standardized triage protocols often left nurses to make emotionally taxing decisions about patient care, exacerbating moral distress. Developing clear, evidence-based protocols that prioritize fairness, equity, and transparency can mitigate the ethical burden on frontline staff [76]. These protocols should be developed collaboratively with input from nurses, ethicists, and policymakers to ensure their practicality and ethical soundness [77].

#### **Systemic Interventions**

Systemic interventions are needed to address moral distress at both national and global levels. Incorporating moral distress management into nursing education is a crucial step. Nursing curricula should include modules on ethical decision-making, resilience building, and strategies for navigating moral dilemmas. This training equips nurses with the skills and knowledge needed to handle ethical challenges effectively [78]. Additionally, integrating moral distress management into continuing education programs ensures that practicing nurses have access to ongoing support and development [79].

At the policy level, national and global frameworks for healthcare worker support are vital. Organizations such as the World Health Organization (WHO) and International Council of Nurses (ICN) should lead the development of guidelines and resources for managing moral distress, including recommendations for institutional policies and support programs. These frameworks should emphasize the importance of mental health resources, ethical consultation services, and interprofessional collaboration in reducing moral distress [80]. By aligning local policies with global standards, healthcare systems can create a unified approach to addressing this issue [81].

### **Research and Development**

Research and development are critical for advancing the understanding and management of moral distress. Longitudinal studies on moral distress are particularly important for identifying its long-term impacts on nurses and healthcare systems. These studies should explore trends in moral distress over time, examine the effectiveness of interventions, and assess the role of contextual factors such as organizational culture and leadership styles [82]. Longitudinal data provides valuable insights into the dynamics of moral distress and informs the development of targeted interventions [83].

Evaluating the effectiveness of implemented interventions is another priority. Programs designed to address moral distress, such as ethics consultations, resilience training, and mental health support initiatives, must be rigorously assessed to determine their impact on nurse well-being and patient care outcomes. Evidence-based evaluations enable healthcare organizations to refine their strategies and allocate resources effectively [84]. Furthermore, collaborative research initiatives involving multiple institutions and disciplines can accelerate progress in this field and foster innovation in managing moral distress [85].

### **Future Directions and Recommendations**

Addressing moral distress among nurses requires a forward-looking approach that combines immediate interventions with long-term strategies. This section outlines the necessary steps to mitigate moral distress, enhance nurse well-being, and ensure the sustainability of healthcare systems. These recommendations emphasize the integration of resilience training, the adoption of innovative healthcare support mechanisms, and a commitment to collaborative, nurse-driven research.

### **Long-Term Strategies**

Integrating moral resilience training into nursing curricula is essential for preparing future nurses to navigate ethical dilemmas effectively. Resilience training focuses on enhancing emotional regulation, ethical decision-making, and coping strategies, equipping nurses with the skills to handle the psychological toll of their roles [86]. Incorporating these modules into undergraduate and continuing education programs ensures that nurses are well-prepared to address moral distress throughout their careers [87].

Sustainable staffing models are another critical long-term strategy. High patient-to-nurse ratios are a significant contributor to moral distress, leading to emotional exhaustion and reduced quality of care. Policymakers and healthcare administrators must prioritize workforce planning that aligns staffing levels with patient acuity and care demands. Studies demonstrate that adequate staffing not only reduces moral distress but also improves patient outcomes and job satisfaction among nurses [88, 89].

### **Innovation in Healthcare Support**

Technological innovation offers promising avenues for supporting nurses' mental health. The use of digital platforms and mobile applications for mental health support provides accessible, confidential resources for nurses experiencing moral distress. These technologies, which include guided mindfulness sessions, virtual peer support groups, and teletherapy options, have proven effective in reducing anxiety and fostering resilience [90, 91]. Healthcare organizations should integrate these tools into their support systems to address nurses' mental health needs proactively.

Telehealth, while primarily a patient-focused innovation, can also reduce stressors for healthcare providers. By enabling nurses to deliver care remotely, telehealth minimizes exposure to infectious diseases and reduces the physical and emotional toll associated with in-person care. Additionally, telehealth systems can streamline workflows and improve communication between multidisciplinary teams, further alleviating sources of moral distress [92, 93].

### **Call for Collaborative Research**

The complexity of moral distress necessitates multi-disciplinary research that examines its interplay with ethics, psychology, and nursing care. Collaborative studies involving ethicists, psychologists, and nursing professionals can provide a holistic understanding of the factors contributing to moral distress and inform the development of effective interventions [94]. These studies should explore both individual and systemic contributors to moral distress, including organizational culture, leadership styles, and healthcare policies [95].

Nurse-driven research initiatives are equally important. Nurses' firsthand experiences with moral distress make them uniquely positioned to identify practical solutions and contribute to evidence-based practices. Encouraging and funding research led by nurses can provide valuable insights into the challenges faced by the profession and promote innovative strategies to address them [96]. Institutions and funding agencies must prioritize support for nurse-led studies, ensuring that the voices of frontline workers inform policy and practice [97].

### **Conclusion**

Moral distress in nurses, especially in high-pressure environments like intensive care units during crises such as the COVID-19 epidemic, is a considerable difficulty with extensive repercussions for nurses, patients, and healthcare systems. Moral discomfort, stemming from ethical issues, structural inefficiencies, and insufficient institutional support, adversely impacts nurses' psychological well-being, professional satisfaction, and the overall quality of healthcare delivery. Their enduring character underscores the essential requirement for multi-tiered, holistic therapies.

At the individual level, educating nurses with resilience-enhancing abilities via specialized training programs and granting access to mental health resources are crucial measures in alleviating its effects. These programs enable nurses to adeptly address ethical dilemmas, promoting emotional resilience and professional assurance. Collaborative decision-making and open communication in team-based approaches enhance support for nurses by fostering a cohesive and sympathetic workplace where they feel appreciated and understood.

Organizational measures are essential in mitigating systemic factors that contribute to moral discomfort. Prioritizing sustainable staffing models, implementing organized programs for addressing ethical concerns, and establishing clear ethical frameworks are essential measures for reducing the strain on nursing personnel. These measures boost nurse retention and job satisfaction while improving the quality and safety of patient care.

Furthermore, tackling moral suffering necessitates continuous research and policy advancement. Longitudinal studies and nurse-led research are essential for enhancing comprehension of this intricate phenomenon and improving therapies. Policymakers and healthcare executives must include ethical resilience into institutional policy and nursing education to ensure long-term viability.

In summary, confronting moral anguish is both an ethical imperative and a practical requirement for maintaining the resilience of the nursing profession and the effectiveness of healthcare systems. Collaborative actions at all levels are essential for cultivating a morally sound and sustainable healthcare system.

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استكشاف الضيق الأخلاقي بين الممرضات في رعاية وحدة العناية المركزة أثناء الجائحة

الملخص



## الخلفية

ازدادت حالات الضيق الأخلاقي بين الممرضات العاملات في وحدات العناية المركزة بشكل كبير خلال جائحة كوفيد 19 حيث واجهن معضلات أخلاقية غير مسبقة بسبب نقص الموارد وضغوط العمل الشديدة. ينشأ الضيق الأخلاقي عندما تعيق القيود الخارجية قدرة الممرضات على التصرف بما يتماشى مع قيمهن الأخلاقية والمهنية، مما يؤدي إلى تأثيرات نفسية ومهنية كبيرة. ورغم تصاعد الاهتمام بهذا الموضوع، إلا أن الأبحاث حول أسبابه ونتائجه وحلول تخفيفه لا تزال محدودة.

## الهدف

تهدف هذه الورقة إلى دراسة تجارب الضيق الأخلاقي بين الممرضات في وحدات العناية المركزة خلال جائحة كوفيد 19 مع التركيز على أسبابه الرئيسية وتأثيراته على الرعاية الصحية واستراتيجيات التكيف.

## الطرق

تم استخدام منهجية مختلطة تجمع بين المقابلات النوعية والاستبيانات وتحليل الدراسات السابقة. شملت المصادر دراسات محكمة من المجالات الطبية والتمريضية لضمان تحليل شامل يعتمد على البيانات الحديثة.

## النتائج

أظهرت النتائج أن نقص الموارد، مثل أجهزة التنفس الاصطناعي، وقرارات نهاية الحياة مثل تحديد أولويات الرعاية، كانت الأسباب الرئيسية للضيق الأخلاقي. كما ساهمت قضايا مثل الإرهاق العاطفي، غياب الدعم المؤسسي، وضغوط العمل في تفاقم الحالة. لجأت الممرضات إلى استراتيجيات فردية وجماعية للتكيف، مثل التأمل والدعم النفسي والمناقشات الأخلاقية، لكن الفعالية كانت محدودة بسبب التحديات النظامية.

## الخلاصة

يتطلب التعامل مع الضيق الأخلاقي تدخلات متعددة المستويات تشمل الدعم الفردي، تعزيز بيئة العمل، وإصلاح السياسات الصحية. يُعد فهم هذا الضيق وإدارته أولوية لتعزيز رفاه الممرضات وتحسين جودة الرعاية الصحية.

## المفتاحية

## الكلمات

الضيق الأخلاقي، الممرضات، كوفيد 19، العناية المركزة، معضلات أخلاقية، دعم نفسي